



# CHC52015

## Diploma of Community Services

### COURSE OVERVIEW

- This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and or delivering of person-centred services to individuals, groups and communities.

- At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and or case management; program coordination or the development of new business opportunities.
- The course is fully accredited nationally recognised training.



**AUSTRALIAN COLLEGE OF SKILLS AND EDUCATION**

## COURSE ENTRY REQUIREMENTS

- There are no formal entry requirements for this course.
- Prospective learners are expected to be able to pass a Language, Literacy and Numeracy assessment to determine their ability to enrol in the program.
- The program does not require you to have any pre-existing computer or technology skills.

## DURATION & STRUCTURE

- The duration of the course is 12 months self-paced, including all learning and assessment activities. However, it is anticipated that the course length will vary with regard to individual client's level of expertise and time dedicated to study.
- As a guide, given the total number of units in the program is 16, students should aim to complete and be assessed in 1 unit every 3 weeks. To do this, students will be required to study at least 12 hours a week or 48 hours a month.

## POTENTIAL JOB ROLES

Potential job roles on completion of this program include

- Community Care Manager
- Care Team Leader
- Family Services Coordinator
- Support Facilitator
- Community Development Worker
- Housing Manager
- Family Support Worker
- Welfare Support Worker
- Senior Youth Worker
- Intervention Worker

## CONTACT US

- Mon to Fri: 9am-5pm
- 1300 212 169
- info@acse.edu.au
- www.acse.edu.au

Australian  
Qualifications  
Framework



## COURSE UNITS

This qualification consists of 8 core units and 8 elective units.

### CORE UNITS:

- CHCCCS007 Develop and implement service programs
- CHCCOM003 Develop workplace communication strategies
- CHCDEV002 Analyse impacts of sociological factors on clients in community work and services
- CHCDIV003 Manage and promote diversity
- CHCLEG003 Manage legal and ethical compliance
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice
- HLTWHS004 Manage work health and safety

### ELECTIVE UNITS:

- CHCCCS004 Assess co-existing needs
- CHCCSM004 Coordinate complex case requirements
- CHCCSM005 Develop, facilitate and review all aspects of case management
- CHCCSM006 Provide case management supervision
- CHCCSM007 Undertake case management in a child protection framework
- CHCAGE001 Facilitate the empowerment of older people
- CHCDIS008 Facilitate community participation and social inclusion
- CHCPRP001 Develop and maintain networks and collaborative partnerships

### COURSE FEES

- For full fee paying students the cost is \$5000 and we have payment plan options available.
- Students are not required to purchase additional textbooks and there are no additional costs. Students may be required to purchase clothing for work placement including enclosed black shoes.

### TRAINING CONDUCTED AT VARIOUS CITIES AND LOCATIONS FOR DETAILS VISIT WEBSITE

