



# CHC52015

## Diploma of Community Services

### COURSE OVERVIEW

- This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and or delivering of person-centred services to individuals, groups and communities.

- At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and or case management; program coordination or the development of new business opportunities.
- The course is fully accredited nationally recognised training.



**AUSTRALIAN COLLEGE OF SKILLS AND EDUCATION**

## ENTRY REQUIREMENTS & RESOURCES

- Candidate must be at least 18 years of age
- Current Police Record check
- Working with children check
- There are no formal entry requirements for this course. however, ACSE recommends at least 1 year of industry experience.
- Prospective learners are expected to be able to pass a Language, Literacy and Numeracy assessment to determine their ability to enrol in the program.
- ACSE recommends a completion of CHC42015 Certificate IV in Community Services  
There is also a mandatory work placement requirement of 100 hours for this qualification.

## DURATION & DELIVERY MODE

### Duration:

- Up to 2 years, 100 hours of work placement

### Delivery Mode:

- **Blended:** A combination of classroom based training and online delivery.
- work placement

### Assessments:

Short answer questions, Demonstration / Observation tasks  
Written assessments, Practical activities / projects, Third party report

## POTENTIAL JOB ROLES

Potential job roles on completion of this program include

- Community Care Manager
- Care Team Leader
- Family Services Coordinator
- Support Facilitator
- Community Development Worker
- Housing Manager
- Family Support Worker
- Welfare Support Worker
- Senior Youth Worker
- Intervention Worker

## CONTACT US

- Mon to Fri: 9am-5pm
- 1300 212 169
- info@acse.edu.au
- www.acse.edu.au



## COURSE UNITS

This qualification consists of 8 core units and 8 elective units.

### CORE UNITS:

- CHCCCS007 Develop and implement service programs
- CHCCOM003 Develop workplace communication strategies
- CHCDEV002 Analyse impacts of sociological factors on clients in community work and services
- CHCDIV003 Manage and promote diversity
- CHCLEG003 Manage legal and ethical compliance
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice
- HLTWHS004 Manage work health and safety

### ELECTIVE UNITS:

- CHCCCS004 Assess co-existing needs
- CHCCSM004 Coordinate complex case requirements
- CHCCSM005 Develop, facilitate and review all aspects of case management
- CHCCSM006 Provide case management supervision
- CHCCSM007 Undertake case management in a child protection framework
- CHCAGE001 Facilitate the empowerment of older people
- CHCDIS008 Facilitate community participation and social inclusion
- CHCPRP001 Develop and maintain networks and collaborative partnerships

### COURSE FEES

- Enrolment Fee \$200 (Non Refundable)
- Total cost is \$5000 and we have payment plan options available. please ask staff for details.
- Students are not required to purchase additional textbooks and there are no additional costs. Students may be required to purchase clothing for work placement including enclosed black shoes.

**"ACSE recommends a completion of CHC42015 Certificate IV in Community Services or other related qualification."**

**TRAINING CONDUCTED AT VARIOUS CITIES AND LOCATIONS FOR DETAILS VISIT WEBSITE**

